

Our Privacy and Cookies Policy

By using or accessing this website you confirm you are accepting and agreeing and give your consent to the practices described in this privacy policy set forth below. If you do not agree with this privacy policy, please do not use this website. We reserve the right to revise this privacy policy at any time by updating this privacy policy, and your use after such change confirms your acceptance of the changed terms. Please check this privacy policy periodically for changes.

In order to make your visits to the 4 Children Organization, NPO (“4CO”, “us”, “we”, “our”) website (the “Website”) as responsive as possible, we collect information when you visit the Website. To help ensure an enjoyable online experience for all of our visitors, we provide this summary of the information that the Website collects and how the Website uses such information. We gather certain types of information about our users, and we believe that you should fully understand our privacy policy and the terms and conditions surrounding the capture and use of that information.

This privacy policy (“Privacy Policy”) applies only to the information collected online by the Website.

A. INFORMATION COLLECTED ONLINE

1. GENERAL BROWSING

The Website gathers navigational information about the areas of the Website that visitors visit. This information allows us to see which areas of our Website are most visited and helps us improve the quality of your online experience by providing more of the most visited and desired features and services. Additional non-personally identifiable information such as domain type, browser version, and service provider may be collected, which will provide information regarding the general use of the Website.

2. PERSONALLY IDENTIFIABLE INFORMATION WE COLLECT

- a. Personally identifiable information from you is collected via the Website only when you voluntarily provide us with this information. You can provide us with this personally identifiable information in many instances throughout our Website, including signing up to receive emails about us, and by identifying yourself as a potential donor, social enterprise or partner.
- b. Categories of personally identifiable information collected online include your name, mailing address, email address, telephone number, mobile phone number, credit card information, and any other information you choose to provide. The website also automatically collects your Internet Protocol address, the domain name used, the type of browser and operating system you use, the date and time of your visit to the Website, and the web pages or services visited.
- c. We do not store credit card details nor do we share customer details with any 3rd parties.

B. 4CO’S SOCIAL MEDIA SITE PAGES

1. Personally identifiable information may be collected directly by the Website through certain social media pages and may also be collected by the social media site hosting 4CO’s social media page, as applicable.
2. The social media sites where 4CO has its social media pages may provide aggregate information and analysis to 4CO about visitors’ use of our social media pages. This allows us to better understand and analyze our user growth, general demographic information about the users of our social media pages, and users’ interaction with content on our social media pages. Overall, this information may be used to help us understand the types of visitors and users of our social media pages and their use of the content.

C. USING INFORMATION WE COLLECT ONLINE

1. We use the information we collect via the Website or 4CO’s social media pages: to establish a relationship and communicate with you; to understand who visits the Website and how we may improve our

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services to meet preferences and expectations; to process a donation (for example processing a credit card transaction); to issue and deliver a donation tax receipt; to distribute a designated donation to another registered charity; to recognize contributions; to respond to requests for information; meet requirements imposed by law.

2. If you no longer wish to receive emails from 4CO, please follow the “unsubscribe” instructions included on every newsletter sent by 4CO.

D. INFORMATION WE SHARE WITH THIRD PARTIES

1. Personally identifiable information that you provide will be used only for marketing and promotional purposes by 4CO, its affiliates and partner organizations, and you hereby consent to such use. We do not rent or sell your personally identifiable information entered on the Website to third parties.

2. We may use third parties to assist us with this Website. Some examples of the assistance that may be provided to us by third party service providers include: processing payments, monitoring site activity, providing fraud prevention services, conducting surveys, administering and sending mobile messages, and administering emails.. You hereby consent to the transfer to and processing of your personally identifiable information by such service providers.

3. We may disclose specific information about you if required by applicable law or based on our good faith belief that it is necessary to conform or comply with the law or is necessary to protect the users of the Website, the Website itself, or the public.

4. If 4CO were ever incorporated by, or to incorporate another entity, some or all of the personally identifiable information collected about you could be shared with this entity, as well as retained by 4CO. In that event, we will make reasonable efforts to have your privacy preferences honored, and you hereby consent to your data being shared in these circumstances.

E. COOKIES

1. WHAT ARE COOKIES AND HOW DO WE USE THEM?

The Website uses a browser feature known as a cookie, which itself does not contain personally identifiable information, although it will enable us to relate your use of the Website to information that you have specifically and knowingly provided. Information collected via cookies may include the URL of the site from which you came and the site to which you are going when you leave the Website, the internet protocol address of your computer (or the proxy server you use to access the world wide web), your computer operating system and type of web browser you are using, your mobile device and mobile operating system (if you are accessing the Website using a mobile device), as well as the name of your ISP or your mobile carrier. We may also receive location data passed from third party services or GPS-enabled devices that you have enabled. The cookies are typically stored on your computer's hard drive. Information collected from cookies is used by the Website to evaluate its effectiveness, analyze trends, and administer the Website. The information collected from cookies allows us to determine such things as which parts of the Website are most visited and difficulties our visitors may experience in accessing the Website. With this knowledge, we can improve the quality of your experience on our Website by recognizing and delivering more of the most desired features and information, as well as by resolving difficulties. In addition, the Website uses cookies to help keep track of items you put into your shopping cart and to tell us whether you have visited the Website in the past. This allows visitors to the online store to maintain shopping carts between visits. You can refuse, remove or block cookies by turning them off in your browser. If you have set your browser to warn you before accepting cookies, you will receive a warning message with each cookie.

2. THIRD PARTY COOKIES

We use third-party service provider(s) to assist us in better understanding the use of the Website. Our service provider(s) will place cookies on your computer and will receive information that we select that will inform us of things such as how visitors navigate around the Website, identify which features are most used, identify which Products are browsed, and aggregate purchasing information. Our service provider(s) analyzes this information and provides us with aggregate reports. The information and analysis provided by our service provider(s) will be used to assist us in better understanding our visitors' interests in the Website

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and how to better serve those interests. The information collected by our service provider(s) may be linked to and combined with information that we collect about you while you are visiting the Website.

F. PRIVACY OF CHILDREN ON OUR WEBSITE

4CO does not knowingly collect or use any personal information from children under the age of eighteen (18). No information should be submitted to the Website by visitors less than eighteen (18) years of age, and by submitting information to the Website you are affirming that you are at least eighteen (18) years old. We are not liable for any damages that may result from the user's misrepresentation of age.

G. LINKS

For your convenience, the Website may contain links to other websites that are not under our control. We are not responsible for them, and this Privacy Policy does not apply to those websites or any other companies that we do not own or control. The Website does not evaluate and is not responsible for the privacy practices or the content of such websites. We encourage you to seek out and read the privacy policies on each linked site to ensure that you are comfortable with the other websites' privacy policies and practices.

H. UPDATES TO PRIVACY POLICY

As we continue to offer our visitors new and different types of content and services, the Website may modify our information collection, use, or disclosure practices, so please review this Privacy Policy regularly. Should there be a material change to our information collection, use, or disclosure practices, it will be applied only to information collected on a going forward basis, and we will update this Privacy Policy accordingly. If you continue to use our Website you will be deemed to have agreed that your information may be used in accordance with the then current Privacy Policy. If you do not agree with the changes, then you should stop using the Website.

I. SECURITY STATEMENT

We operate secure data networks provided by industry standard firewall and password protection systems to protect against the loss, misuse and alteration of information under our control. While we use reasonable efforts to safeguard the confidentiality of your information, we cannot guarantee that data will always remain secure due to transmission errors, outside events, third party hacking or other causes. We will comply with all applicable privacy laws and make any legally required disclosures regarding breaches of the security, confidentiality, or integrity of personal data consistent with our ability to determine the scope of a breach and our obligations to law enforcement. 4CO limits the number of employees that have access to the databases that contain personal data, and 4CO employees are advised of the importance of confidentiality. In addition, it is our policy to never send your financial information via email. As an added safeguard, the Website does not collect and store credit card information.

L. ACCESS TO YOUR PERSONAL INFORMATION

You have the right to access information held about you. Any subject access request may be subject to a fee of € 10,00 to meet our administrative costs in providing you with details of the information held about you. If you would like to make such a subject access request, please send us a letter at the following address: 4CO, 35, Reu des Bains, 1205 Geneve - Switzerland, or send us an email to info@4co.org with the words "Subject Access Request" in the subject line.

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You are also be able to challenge the accuracy and completeness of any personally identifiable information that we hold about you and have it amended as appropriate, upon written notice to 4CO at 35,Reu des Bains, 1205 Geneve - Switzerland.

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M. REFUND AND CANCELATION POLICY

If you would like to refund or cancel your donation please email us at: info@4co.org

N. QUESTIONS/CONTACT US

If you have any questions, comments or concerns regarding our privacy practices, please email at info@4co.org or write at 35,Reu des Bains, 1205 Geneve - Switzerland.